PERFORMANCE

**MARKETING** 

WITHOUT PERMISSION

**SPEAKER** 

Liam Wade

Director of Performance

### evidence -> action



Full-funnel marketing measurement technology

"without **evidence**, marketing decisions are just guesses"



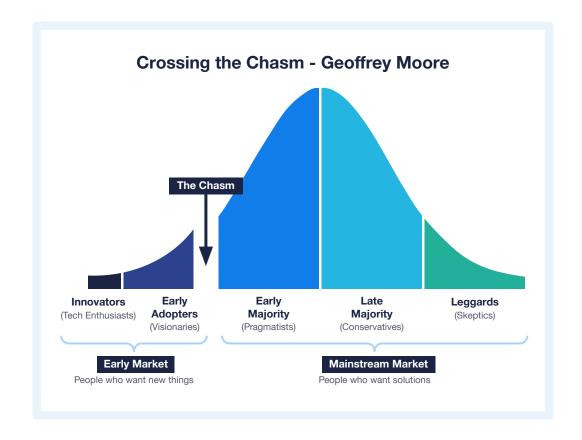
Integrated and proactive experimentation process



Digital talent trained to challenge best practice

"the most impactful evidence comes from **experimental action**"

# There is a widening Edge Gap between those who innovative and the status quo



# PERMISSION —> ACTION



Creative Quality



Signal Quality



Execution Quality

### **PERMISSION**

Create a unique, beautiful ad.



Tweak based on performance!



"Information overload can limit the ability of consumers to process content, causing their attention to be divided [...] and leading to shorter collective attention spans"

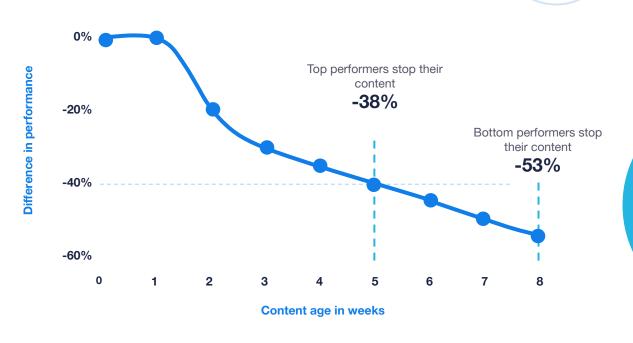
#### nature communications

Accelerating dynamics of collective attention by Lorenz-Spreen, Mønsted, Hövel & Lehmann



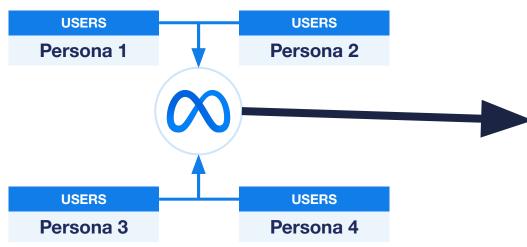
#### **Creative freshness**

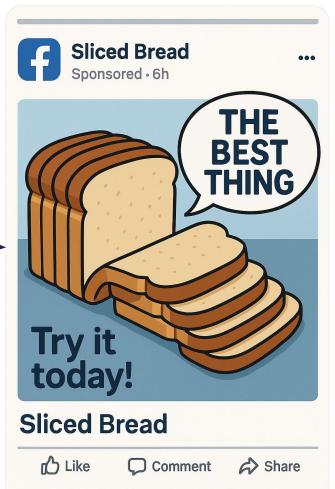
#### Ad fatigue can destroy your performance





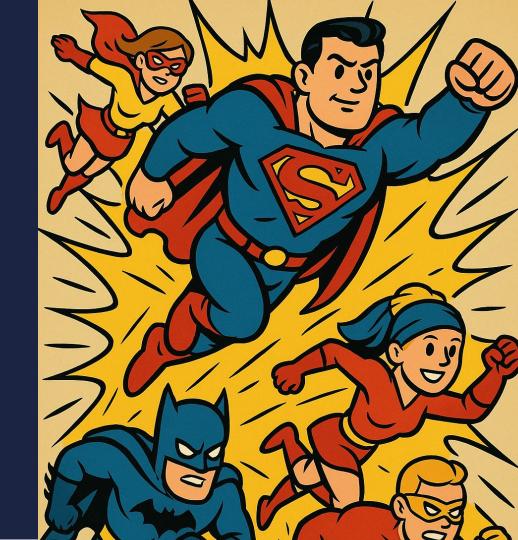
## And we act like it works like this:



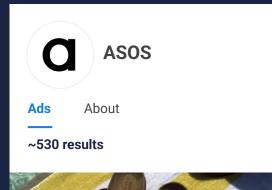


# ACTION

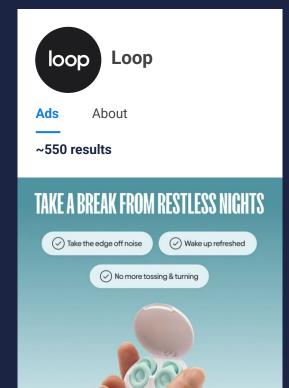
Creative velocity, targeting diversity and experimental exploration.

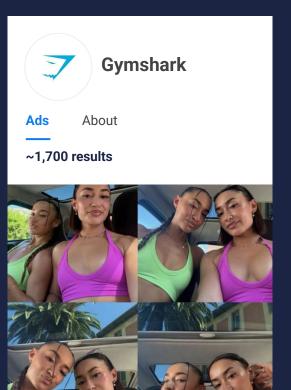


#### Creative velocity beats perfection



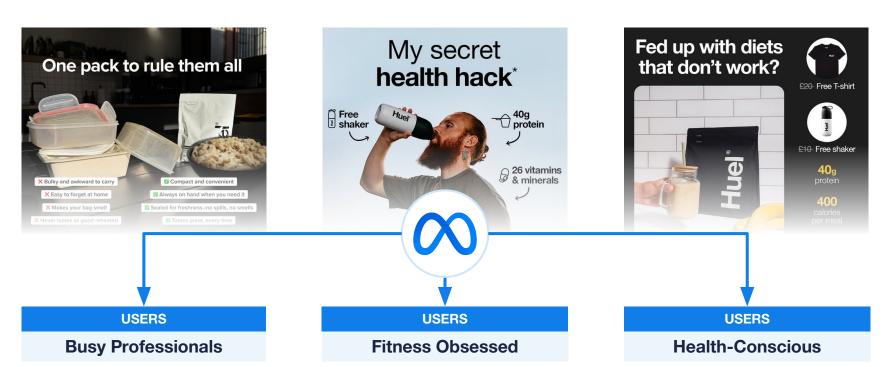




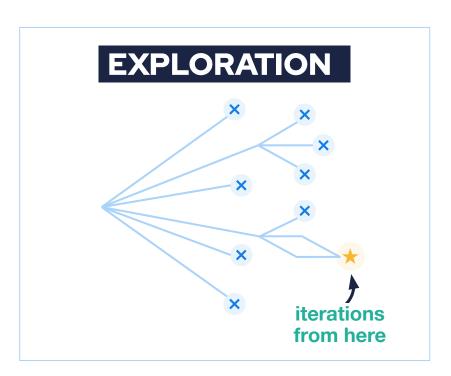




#### Don't mistake algorithms for targeting



#### Prioritise experimentation over perfection



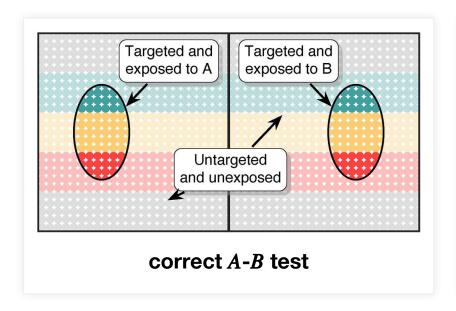


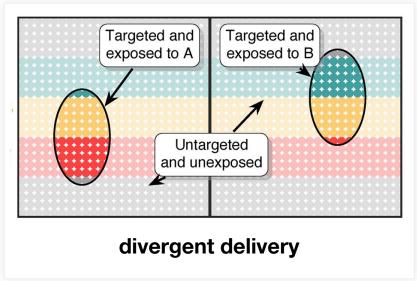
# Brands taking <u>creative risks</u> are 33% more likely to achieve long-term growth

Deloitte - Creativity As A Force for Good



#### In-platform testing introduces bias





### **PERMISSION**

Create 5 unique, beautiful ad.



# ACTION

Creative velocity, targeting diversity and experimental exploration.

**IMPRESSION** 

# Are you led by permission or action?

Take our 5-min quiz

to receive your benchmarked

Performance Maturity Score™



# PERMISSION —> ACTION







### **PERMISSION**

Tracking is perfect. Worship the dashboard.





#### **Attribution**



#### Contribution

#### Correlation

optimises to activity easier to measure

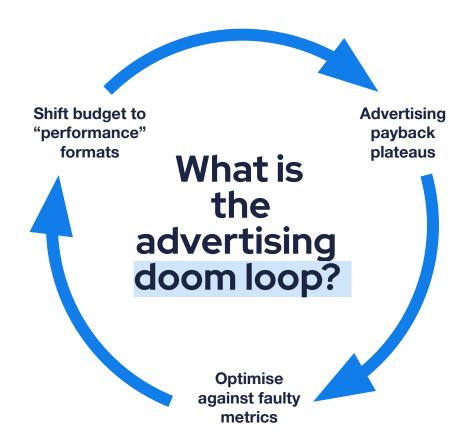
#### Causality

optimises to activity driving revenue



An overreliance on attribution always leads to a plateau in

performance



# So how do we reduce our reliance on attribution?

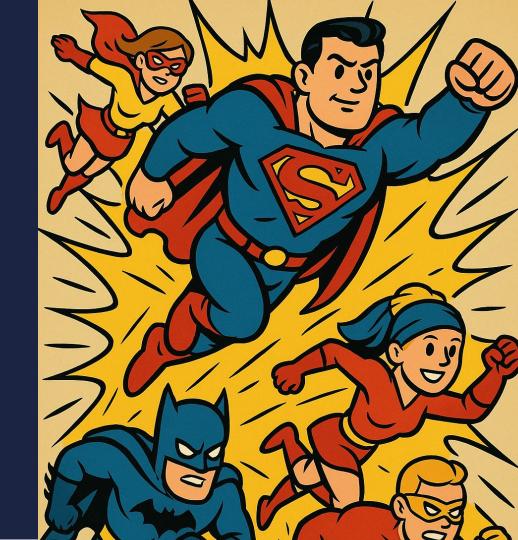


# ACTION

Develop internal measurement practices.



Take action!



# Combining modelling & experimentation builds signal quality

REFLECT Econometric Modelling

Model predicts future revenue performance

based on previous spend

EXPLORE

Deep Experimentation

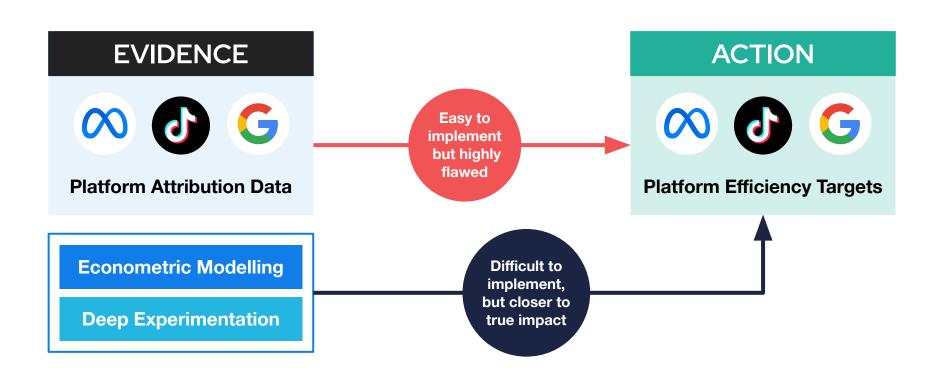
Incrementality tests reveal opportunities for revenue or profit growth

# Only 8% of marketers run incrementality testing

Supermetrics - Incrementality, The Only Guide (2024) Emarketer - Solving the Retail Media ROI Challenge

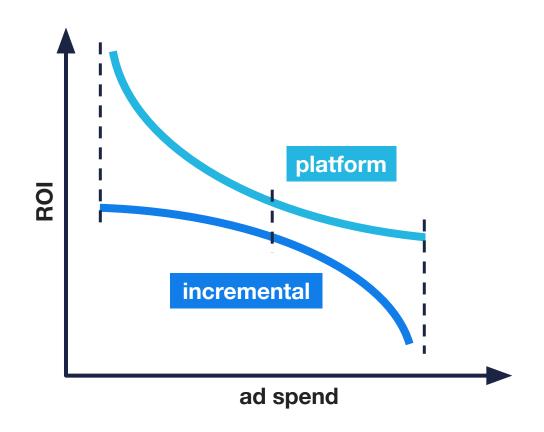


# It's not enough to Improve signal quality - you must take action

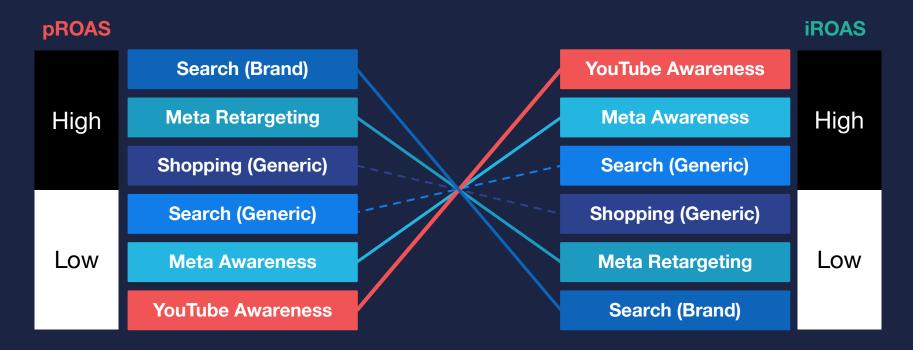


# Variable coefficients are difficult to predict

Consistent experimentation gives confidence



#### Rethink your attribution-led habits



### **PERMISSION**

Tracking is perfect. Worship the dashboard.



## **ACTION**

**Develop internal** measurement practices.



Take action!

**IMPRESSION** 

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# PERMISSION —> ACTION



Quality





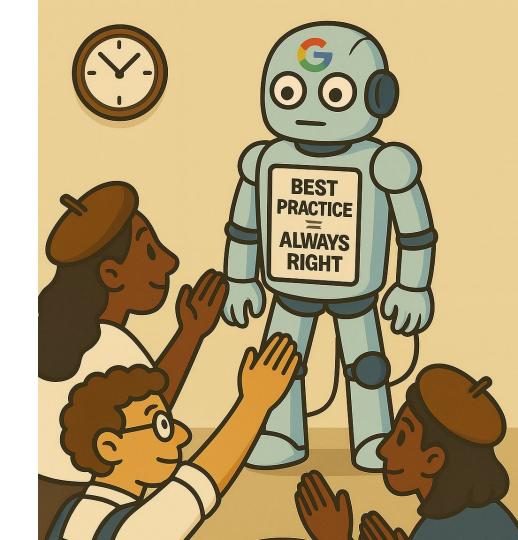
### **PERMISSION**

The algorithm knows best.



Just plug it in!







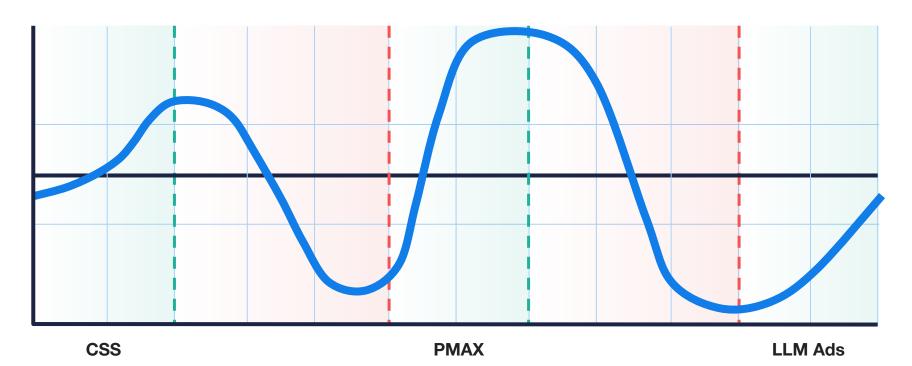
# Al amplifies your inputs

- Same input as everyone else → average results
- ✓ Introduce 1st party data:
   channel, price, product depth
   → outperform category



#### Market Share

#### **Every Edge Fades**



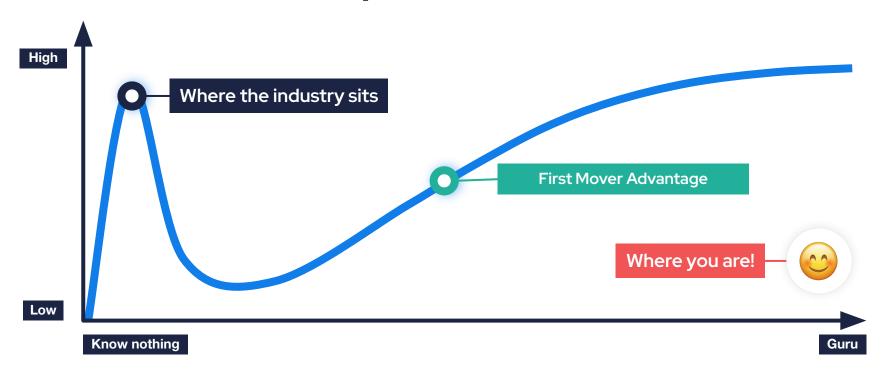
ACTION

Engagement, experimentation + healthy skepticism

**IMPRESSION** 



## Confidence X Expertise



## Test new things as soon as possible for a first-mover advantage

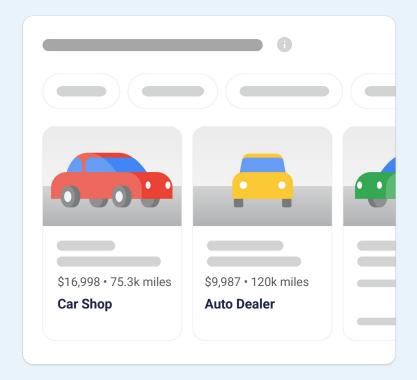
-55% cost per lead

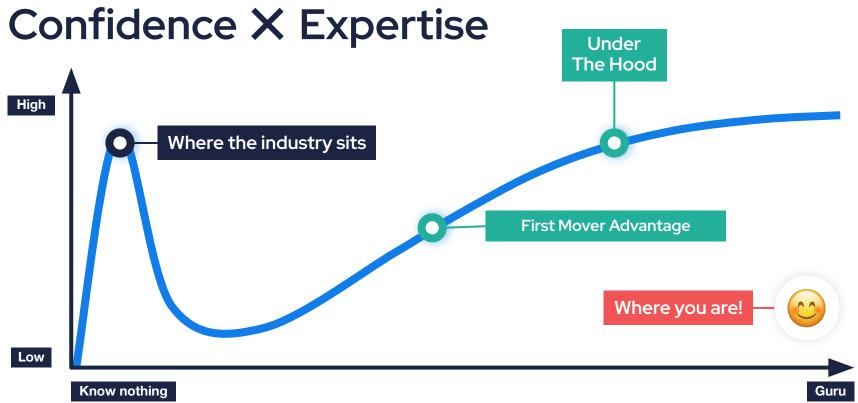
+175%+ increase in leads



You need advanced data capabilities to make the best use of products in beta!

### **GOOGLE VEHICLE ADS**





## Understand more than the native UI allows

## ↑ Event Match Quality (EMQ)



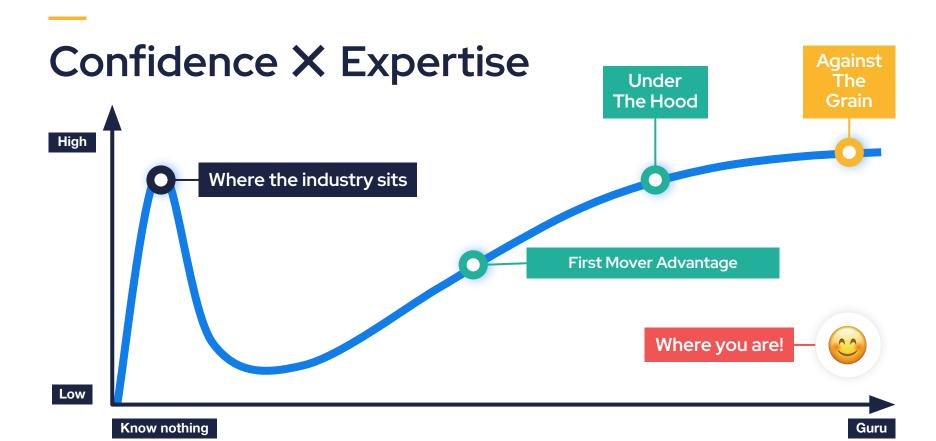
A small % of brands and agencies are currently using the Meta Signal Quality API

## **IMPRESSION**

### **IMPRESSION CAPI INSIGHTS**







## Control the machine

What if we set parameters to tame the automation?



## Redirect the machine

-36% reduction in **CPS** 

What if we create custom parameters within automation?

of advertisers use such techniques

API Ad request Advertiser's Ad Server Display & Video 360 Client Conversion Action 1 Request API Client Conversion Action 1 Client Conversion Action Sign-up Adertiser **Custom Bidding** Client Conversion Action 2 Solution **Bid Delivery** Client Conversion Action 2 **Custom Bidding Solution** (rpcft:Bldding adjustment) Ad Server Improved Convercions

Display & Video 360 & Custom Biding

**IMPRESSION** 

## Control the machine

What if we set parameters to tame the automation?

35%

of advertisers use such techniques

## Redirect the machine

What if we create custom parameters within automation?

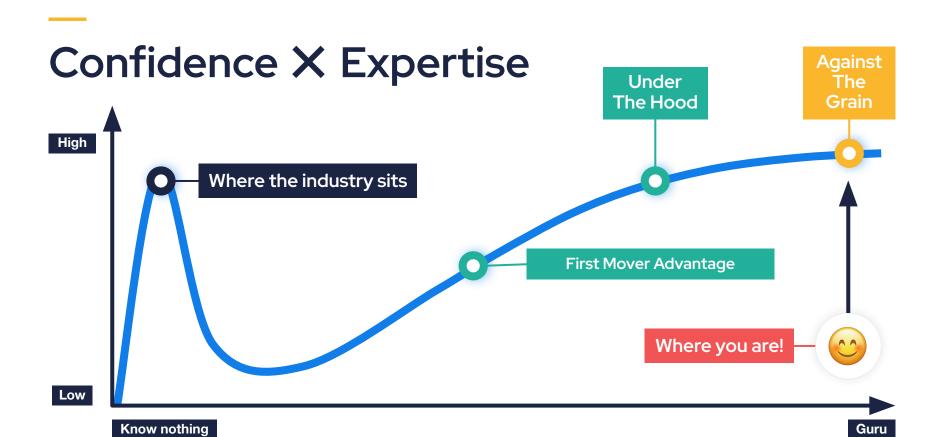
10%

of advertisers use such techniques

## Mislead the machine

What happens when you process fake revenue data ... on purpose?

of advertisers use such techniques



## PERMISSION — ACTION

The algorithm knows best –



Just plug it in.

Engagement, experimentation + healthy skepticism

## PERMISSION —> ACTION





Creative Quality





Signal Quality





Execution Quality



**IMPRESSION** 

**IMPRESSION** 

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## Grab the extra slides?





Liam Wade

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